

Our CREDO



RESPECT at NewYork-Presbyterian

At NYP, every person and every role counts. We will treat everyone as a valued human being, considering everyone's feelings, needs, ideas and preferences. We will honor everyone's contributions to creating a safe healing environment for our patients, families and colleagues.

AS A MEMBER OF THE NYP COMMUNITY:

I believe

- Every individual who comes to us for care and who works here deserves my courtesy and respect.
- Every contact with a patient or co-worker is a chance to build a trusting relationship.
- It is my responsibility to honor our commitment to *We Put Patients First*.
- Teamwork and clear communication are necessary for providing the highest quality care.
- NYP is enriched by embracing our diversity and standing against racism and prejudice in all its forms.
- Every team member contributes to NYP's success and to creating an environment where everyone feels like they belong.

I will

- Treat others as they want to be treated, with kindness, courtesy, and empathy.
- Show respect in my words, actions, communication, and body language.
- Listen to and respond to patients, families, and colleagues.
- Do my best to assist a patient or colleague asking for help.
- Assume the best of others and give them the benefit of the doubt.
- Be open to the ideas of others and handle differences of opinion constructively.
- Hold myself, my colleagues, and my team accountable for our work.
- Help foster an environment of professionalism, openness, and high ethical standards.
- Uphold NYP's commitment to diversity, inclusion and belonging.

I will not

- Speak or act disrespectfully toward anyone.
- Engage in or tolerate abusive or discriminatory language and behavior in any form.
- Speak negatively about patients or colleagues, especially in front of patients and visitors.
- Create an environment in which people are afraid to bring forward concerns or issues of safety.
- Act irresponsibly with NYP resources.



**If you have a concern,
please tell us about it.**

Contact the NYP Respect Office via HR Connects. Scan QR code, email hrc@nyp.org, or call **646-697-4727**

Our CREDO



RESPECT at NewYork-Presbyterian

At NYP, every person and every role counts. We will treat everyone as a valued human being, considering everyone's feelings, needs, ideas and preferences. We will honor everyone's contributions to creating a safe healing environment for our patients, families and colleagues.

AS A MEMBER OF THE NYP COMMUNITY:

I believe

- Every individual who comes to us for care and who works here deserves my courtesy and respect.
- Every contact with a patient or co-worker is a chance to build a trusting relationship.
- It is my responsibility to honor our commitment to *We Put Patients First*.
- Teamwork and clear communication are necessary for providing the highest quality care.
- NYP is enriched by embracing our diversity and standing against racism and prejudice in all its forms.
- Every team member contributes to NYP's success and to creating an environment where everyone feels like they belong.

I will

- Treat others as they want to be treated, with kindness, courtesy, and empathy.
- Show respect in my words, actions, communication, and body language.
- Listen to and respond to patients, families, and colleagues.
- Do my best to assist a patient or colleague asking for help.
- Assume the best of others and give them the benefit of the doubt.
- Be open to the ideas of others and handle differences of opinion constructively.
- Hold myself, my colleagues, and my team accountable for our work.
- Help foster an environment of professionalism, openness, and high ethical standards.
- Uphold NYP's commitment to diversity, inclusion and belonging.

I will not

- Speak or act disrespectfully toward anyone.
- Engage in or tolerate abusive or discriminatory language and behavior in any form.
- Speak negatively about patients or colleagues, especially in front of patients and visitors.
- Create an environment in which people are afraid to bring forward concerns or issues of safety.
- Act irresponsibly with NYP resources.



**If you have a concern,
please tell us about it.**

Contact the NYP Respect Office via HR Connects. Scan QR code, email hrc@nyp.org, or call **646-697-4727**